Appendix to General Terms and Conditions of Sale – 01.07.2016 Order Cancellation

If the Purchaser cancels the agreement, or if the Supplier is obliged to terminate the agreement due to the Purchaser's default, the Purchaser shall be liable for liquidated damages amounting to:

- 10% of the net sales price if the cancellation occurs more than three months before the delivery date.
- 20% of the net sales price if the cancellation occurs more than two months but less than three months before the delivery date.
- 30% of the net sales price if the cancellation occurs within two months of the delivery date.

This provision shall not prejudice the Seller’s right to claim higher compensation if a greater loss can be proven.

Return of Goods

Products purchased from Turck Multiprox may be accepted for return on a goodwill basis, provided that the following conditions are met:

- The products are standard products and not customer-specific products.
- The products are not end-of-life or discontinued products.
- The products are in their original packaging and are undamaged.
- The products were delivered to the customer no more than two months ago.
- Products supplied on the basis of an agreed minimum purchase quantity are not eligible for return.

For technical inspection, restocking of these products, and administrative handling, a charge of 35% of the price will be applied.

The net price shall serve as the basis for the credit note.

If products returned to Turck Multiprox as allegedly defective are found, after examination by our technical department or by the technical department of our suppliers, to have no technical defect, Turck Multiprox reserves the right to charge EUR 105 for the inspection and administrative handling, plus the actual transport costs for returning the products to the customer